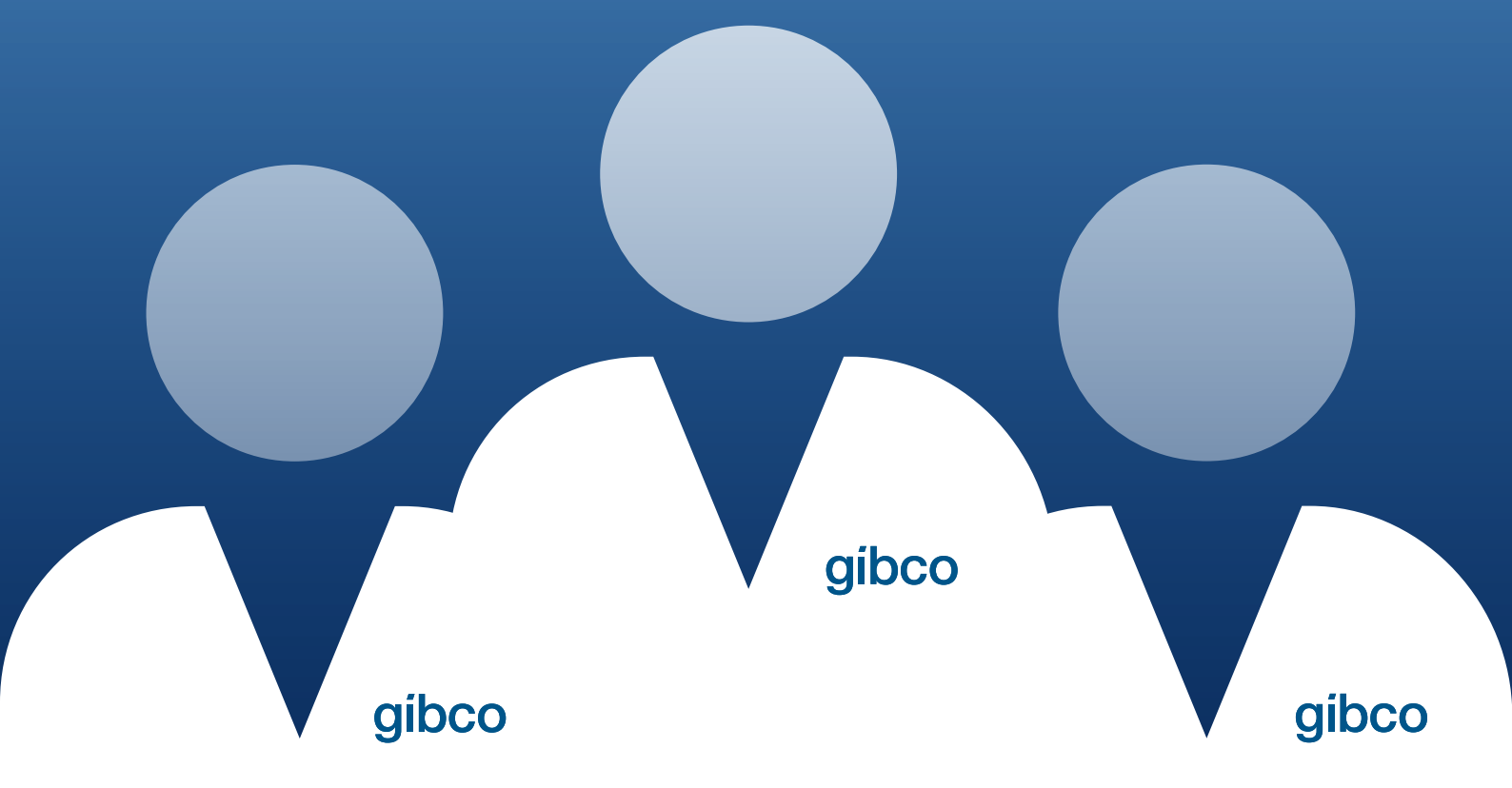


Gibco Efficient-Pro Medium and Feed

Discover peak efficiency

Navigate your
Efficient-Pro journey
with professional
support

The Gibco™ Efficient-Pro™ Medium and Feed System is an advanced cell media solution designed to optimize productivity and protein quality in your CHO cell culture, an essential aspect of any successful biomanufacturing process. To help you get the best from the Efficient-Pro system, you can reach out to our experienced Field Application Scientist (FAS) team.



From the start, the FAS team is on-hand to provide tailored guidance, troubleshooting, and recommendations regarding the Efficient-Pro medium and feeds. When evaluating a new medium for use in your mAb manufacturing process, you may encounter a range of challenges, from navigating successful adaptation to achieving optimal titers. With industry experience, the team can help you address these challenges, providing valuable insights into optimization and process streamlining. Each team member is readily available by email or phone for responsive and personalized support aligned with your requirements.

The FAS team can offer a broad range of support and advice that includes, but is not limited to:

Media selection and optimization

- Media recommendations
- Formulation troubleshooting

Supplementation guidance

- Consultation on application-specific supplements
- Ideal feed concentrations
- Optimal feed blends

Evaluation advice

- Design of Experiments and evaluation guidance
- Adaptation advice
- Process specific recommendations

Post-evaluation support

- Further optimization recommendations
- Result analysis support and additional analytics guidance
- Scale-up support (progressing to CGMP, additional regulatory support if needed)

What to expect

We understand that your time is valuable, which is why our team aims to address your questions and challenges quickly and efficiently. When reaching out for support, you can typically expect:

Initial contact

After reaching out for support, you can usually expect a response within 48 hours.

The team will leverage deep industry knowledge to help resolve your query, which can typically be done remotely by phone or email.

Site visit

In some cases, a site visit may be required to better understand your current goals and challenges. Visits will typically be scheduled within 1-2 weeks.

Your FAS will understand your workflow and discuss your timeline, current feed strategies, and process goals to provide targeted advice and on-site support.

Ongoing support

Throughout your evaluation, the FAS team will be in regular contact with you (approximately every 2 weeks) to support your steady progress.

You can also reach out to your FAS point of contact at any stage for troubleshooting and post-evaluation support if you are not achieving your desired results.

Protecting your privacy at every stage

We understand that your processes, project goals, and proprietary information are important and we will help or assist with assembling/gathering the required legal documentation before discussing your methods and technologies. Alternatively, your FAS can provide across-the-board recommendations that can help you optimize your CHO cell culture without disclosing the details of your process.

Get started with your FAS today

Regardless of the depth or scale of your request, the FAS team is ready to provide technical support. Drawing on a wealth of industry experience, the staff bring invaluable insights directly into your evaluation. Moreover, your dedicated FAS serves as a singular point of contact that can seamlessly coordinate support from a wider network if required. Leverage this support and transform your mAb manufacturing workflow.



Contact your FAS for support

Sample Name Here

Email sample.name@thermofisher.com

Phone 0797 1234 567